# **Enterprise Consulting Services**



# Driving financial and supply chain performance

# Extend your possibilities.

By extending the power of your McKesson Pathways Financial Management and Materials Management applications, DDR Enterprise Consulting Services enable you to drive revenue improvement, increase supply chain efficiency and ultimately achieve your mission to efficiently deliver quality care.

Leveraging our deep healthcare and technical expertise and strategic relationships with McKesson, DDR provides end-to-end services focused on ERP reporting, education, implementation, rollout, optimization, conversion, upgrades and custom development. Beyond purely technical services, we deliver program management and value-add services such as virtual close consulting services and flexible budgeting implementation.

# Results only experience can deliver.

DDR consultants are experts at identifying, measuring, and maximizing the success of your healthcare ERP project, and are well equipped to respond to your most complex technical and business challenges. On average, each DDR consultant possesses more than 10 years of consulting experience. Several are recognized as leading healthcare ERP systems experts, having worked with McKesson Pathways and predecessor solutions for more than 10 years.

A partnership with DDR allows you to:

- Fully realize the potential of your ERP applications
- Control project costs and reduce risk
- Identify and implement business process improvements
- Leverage ERP functionality to optimize business operations
- Better manage organizational change, training and communications
- · Align job role organizational structures with the ERP environment
- Measure business results and implement corrective action

#### **Core Services**

**Custom Reports.** DDR understands that the most important element of any financial system is the output. After fully evaluating your business needs, we deliver custom information output using Crystal, Microsoft FRx, or Web-based delivery methods. You achieve better performance, an improved understanding of your organization's operation, and the ability to track unique business requirements such as measures for Sarbanes-Oxley compliance.

**Education.** DDR delivers superior on-site training solutions tailored to meet your needs. Our instructors, strengthened by our alliances with McKesson and hands-on experience implementing and supporting healthcare ERP solutions, have the depth of knowledge and real-world insight required to effectively train your technical and non-technical staff.

# DDR at a glance

#### Who we are

Recognized experts in healthcare ERP

- Strategic relationships with McKesson
- Clients include 40+ leading healthcare organizations
- DDR consultants average 10+ years of healthcare industry experience

#### What we do

Full spectrum of ERP consulting services, characterized by:

- Deep technical expertise
- Extensive healthcare experience
- Vast enterprise application knowledge

#### Core Services

- Reports
- Education
- · Technical consulting
- · Program management

#### Value-Add Services

- Virtual close
- Flexible budgeting

#### Learn more

Call (678) 905-5110 www.ddrtech.com **Technical Consulting.** DDR's hands-on services, based on proven processes and methodologies, will help you successfully implement and rollout your ERP projects in a timely and cost-effective manner. Because our analytical and planning services are based on real-world business needs, you're assured that the final outcome will match your business goals.

Technical Consulting Services include:

- Implementation and rollout
- General ledger conversions
- Configuration
- Application optimization
- Custom development
- Application upgrades
- · Database upgrades

Program Management. We help our clients manage, integrate and maintain complex ERP environments. DDR's program management services for McKesson solutions can ensure streamlined collaboration across all of your ERP solutions. We provide project management, communication and training through all phases of a product's life cycle, which means that you achieve maximum return on your ERP investment.

## Value-Add Services

Flexible Budgeting. The common static budget is based on a predicted activity level. When the actual activity varies from plan, standard reports often obscure the success of cost control efforts even when actual expenses are under plan. DDR Flexible Budgeting Services extend the budgeting power of McKesson ERP applications, improving cost control and providing deep insight into business performance.

## The DDR Difference

Partnering with DDR allows you to:

- Fully realize the potential of your ERP applications
- Control project costs and reduce risk
- Identify and implement business process improvements
- Leverage ERP functionality to optimize business operations
- Better manage organizational change, training and communications
- Align job role organizational structures with the ERP environment
- Measure business results and implement corrective action when required

**Virtual Close.** Harness the power of ERP to monitor and control the financial state of your organization on a daily basis. DDR Virtual Close Consulting Services help you transform your financial and MIS accounting from periodic, historical reporting to real-time actionable intelligence. The results are improved cost control, financial closes reduced from days to hours and on-demand financial information that drives improved business performance.

#### About Us

DDR Technologies works with healthcare organizations to resolve complex ERP issues and leverage their investment in these critical systems. Our portfolio of decision support and data management products and services gives decision makers at all levels full visibility into financial and resource management information. It also gives them the ability to see clearly and intuitively into complex situations.

DDR has served more than 40 healthcare organizations. Our consultants average, more than 10 years of healthcare systems experience. Several are recognized as leading healthcare ERP systems experts, having worked with McKesson solutions for more than 10 years.

