

Application Upgrade Services

Driving financial and supply chain performance

DDR Technologies has in-depth experience working with the McKesson **Pathways Financial Management (PFM)**, **Pathways Materials Management (PMM)**, and Flexi Financials and we are uniquely qualified to assist you with their application upgrades.

Our experience as partners with both McKesson and Flexi International and our experience with healthcare institutions allows us to avoid pitfalls and provide a smooth, seamless upgrade experience. We help you create a systematic upgrade strategy that includes:

- Procedures to make best use of the new release's functionality
- Advice on organizational challenges, business processes, and technical activities that will be needed with the new release
- Recommendations for optimizing the new production environment
- Assessment of new or changed staff training needs

Typical upgrade activities include:

- Analyze upgrade requirements
- Formulate upgrade strategy
- Perform baseline technical upgrade
- Perform upgrades of customizations
- Validate interfaces and reports
- Plan and execute unit-test and system-test for each affected application
- Create the system environment for the new application
- Manage data migration
- Provide new version delta training
- Plan and execute post-conversion testing plans, including fall-back if necessary
- Provide project management or project support as necessary

Benefits:

- DDR helps you identify the critical cut-over timing for upgrade success
- Our application upgrade methodology reduces risks and ensures a seamless transition

DDR at a glance

Who we are

Recognized experts in healthcare ERP

- Strategic relationships with McKesson
- Clients include 40+ leading healthcare organizations
- DDR consultants average 10+ years of healthcare industry experience

What we do

Full spectrum of ERP consulting services, characterized by:

- Deep technical expertise
- Extensive healthcare experience
- Vast enterprise application knowledge

Core Services

- Reports
- Education
- Technical consulting
- Program management

Value-Add Services

- Virtual close
- Flexible budgeting

Learn more

Call (678) 905-5110

www.ddrtech.com

About Us

DDR Technologies works with healthcare organizations to resolve complex ERP issues and leverage their investment in these critical systems. We provide end-to-end services focused on ERP reporting, education, implementation, rollout, optimization, conversion, upgrades and custom development. Beyond purely technical services, we deliver program management and value-add services such as virtual close consulting services and flexible budgeting implementation. Our portfolio of decision support and data management products and services gives decision makers at all levels full visibility into financial and resource management information. It also gives them the ability to see clearly and intuitively into complex situations.

DDR has served more than 40 healthcare organizations. Our consultants average more than 10 years of healthcare systems experience. Several are recognized as leading healthcare ERP systems experts, having worked with McKesson solutions for more than 10 years.

The DDR Difference

Partnering with DDR allows you to:

- Fully realize the potential of your ERP applications
- Control project costs and reduce risk
- Identify and implement business process improvements
- Leverage ERP functionality to optimize business operations
- Better manage organizational change, training and communications
- Align job role organizational structures with the ERP environment
- Measure business results and implement corrective action when required



Contact Us

For an iViewer demonstration or to learn how DDR Technologies can extend the possibilities of your ERP environment, please contact us:

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